CAPABILITY STATEMENT

QMG Language Services

Interpreting & translation · Haitian Creole · French · Spanish · Portuguese ↔ English

QMG Language Services helps agencies, health systems, schools and employers communicate with people who speak **Haitian Creole, French, Spanish and Portuguese** — on-site in Central Indiana and by phone, video and our own on-demand platform across the United States.

CORE COMPETENCIES

- **On-site interpreting** — consecutive interpreting for healthcare and rehabilitation visits, social-service and benefits appointments, schools and parent meetings, workplace orientation, HR and safety training, legal and immigration appointments.
- **Over-the-phone (OPI) and video remote interpreting (VRI)** — scheduled or short-notice sessions on agency platforms (Microsoft Teams, Zoom, Webex, Google Meet) or by conference line.
- **Qconnect LS on-demand interpreting** — browser-based audio/video interpreter access on any phone or computer; no software to install; sessions are not recorded; per-minute billing with requester, department and reference on every session.
- **Document translation** — certified translation with signed statement of accuracy (USCIS format), professional translation with a second-linguist check, and review of machine/AI translations.
- **Language-access support** — translated notices, forms and signage; bilingual website chat and call-overflow customer service.

DIFFERENTIATORS

- **Haitian Creole focus.** Native linguists for a language where qualified interpreters are hard to find — plus French for Haitian civil records and Francophone African communities.
- **Our own platform, lower cost.** Published per-minute and hourly rates about 15% below comparable published prices; no subscriptions or setup fees.
- **Workplace and operations experience.** Interpreting rooted in real HR, safety and operations work, not only language skill.
- **Accountable billing.** One monthly invoice with every session itemized; purchase cards accepted; net-30 invoicing.
- **Confidential and neutral.** Professional code of ethics; NDAs on request; translation files encrypted and deleted after one year.

PAST PERFORMANCE & EXPERIENCE

Legal services — California law firm (commercial, Oct 2026 – present)
Interpreting for attorney–client communication.

Key personnel — remote interpreting, 2024 – present
Phone and video interpreting (English ↔ French, Haitian Creole) for national language-service providers: medical, legal, education and government calls.

Key personnel — on-site interpreting, Indianapolis, 2025 – present
Medical visits, physical therapy and USCIS appointments.

Key personnel — workplace language access, 2026
HR, safety and operations interpreting and translated company policies for a manufacturing and logistics employer.

Key personnel — international relief, 2010
Interpreting for a German federal technical-relief agency.

COMPANY DATA

Quisqueya Marketing Group LLC
DBA QMG Language Services
Wyoming limited liability company
Small business

CODES

NAICS **541930**
Translation and Interpretation Services

PSC **R608**
Translation and Interpretation Services

UEI / CAGE: SAM.gov registration in preparation

LANGUAGES

Haitian Creole · French · Spanish · Portuguese · English

COVERAGE

On-site: Indianapolis and Central Indiana
Phone, video, Qconnect LS and translation: all U.S. states

PAYMENT

Purchase cards and major credit cards · ACH · Net 30

PUBLISHED RATES · NOV 2026

On-site $68–$80/hour (2-hour min.)
Phone $1.05–$1.45/min · Video $1.60/min
Certified translation $21/page
Volume pricing in a written agreement

CONTACT

Government & business sales
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QMG Language Services is a trade name of Quisqueya Marketing Group LLC. Prices are published rates as of November 2026; agency agreements and written quotes take priority.